

March 13, 2020

Dear Clients,

Unfortunately, COVID-19 is now a serious public health concern and we anticipate that this will worsen over the coming weeks. We have had no infections or known exposures at this time and want to do our best to keep it this way.

Psych Garden has decided to temporarily pause seeing clients in the office in order to assist with essential social distancing.

Clients who need injected medications like Vivitrol and Sublocade; Ketamine assisted sessions; and drug toxicology tests will continue to be welcome at Psych Garden with special arrangement.

We have been cleaning with bleach, using hand sanitizers, observing all washing and touch precautions and will continue to do so.

All of our team is set up to work from home and provide video and phone sessions. This will allow us to continue providing full treatment and support. Individual, group and family work can be done this way and feel very natural after a few minutes.

Our providers and staff will be sending clients an email with a link for video conferencing for their appointments through our communications provider RingCentral, which is HIPAA compliant. If you need assistance at any point, please reach out to your provider or our administrative staff.

We hope that you and those close to you are able to stay healthy through this difficult time. As we know more we will be updating you directly and on the website.

Warmly,

Mark Green, MD and The Psych Garden Team